

PRIORITY SERVICES REGISTRATION FORM

Medical equipment/aids that relies on electricity

Reason for registering (tick all boxes that apply)

Chronic illness	Blind	Partially sighted	Over 60
Speech impairment	Development condition	Dementia (s)/cognitive impairment	Physical impairment
Mental health	Hearing impairment (inc) deaf	Restricted hand movement	Living with children under 5
Poor sense of smell/taste	Unable to answer door	Additional presence preferred	Water dependent
Temporary:	Life changes	Post hospital recovery	Young adult household <18

Other reasons you may need extra support (Please give more details if necessary)

If English is not your first language, please tell us what is?

How did you hear about us?

How we use your information

To provide you with Priority Services, we will store the information you have given us and use that to provide you with support in an emergency, bad weather and for planned supply interruptions. We may share your information with welfare organisations, electricity suppliers, gas transporters, local authorities, and emergency services for those organisations to provide support and assistance to you in special circumstances or emergencies.

Sharing your details

Following your referral with Yes Energy Solutions, your details will be passed onto our third party survey provider, to carry out a customer satisfaction survey. Your details will be used by the survey provider to contact you regarding the survey ONLY. If you do not wish to be surveyed, please let us know by calling us on 0800 294 3259

I consent with sharing with YES Energy Solutions for the purposes of receiving energy advice

For customers in England: We pass your details onto your water supplier. We do this on the basis of legitimate interests (passing on your name, contact details, your other household members) so in the event of a water supply issue, the water supplier is aware that you will need priority assistance. We pass on any health conditions on the basis of substantial public interest, protecting children and adults at risk. This is to make sure you have assistance in the event of a water supplier issue.

Date

Sign

If you are signing on behalf of the person registering, please also include a copy of your legal authority to do so

Please send to:

Priority Services, Scottish and Southern Electricity Networks, FREEPOST, RTGH-TXXT-ZAEG, Inverlorn House, 200 Dunkeld Road, Perth, PH1 3AQ